

Project Management Office: Agent of Change

Workshop Description

The Challenge

Recent studies indicate that about one half of PMO implementations fail. One significant cause stems from the (sometimes unstated) primary mission of the PMO: Make Things Better! In most cases, management expects that the PMO will bring about significant process change with the result that project success rates, project cost, etc. will improve dramatically. However, this can only happen if there are corresponding significant changes in the organization itself. Are they ready for it? Do PMO staff really understand what is required of them?

The Solution

Implementation of a PMO is actually two projects in one. First, we must sufficiently define the mission and work of the PMO so that all stakeholders can understand what the PMO will do and why. Second, we must strive for organizational adoption of the changes that the PMO will bring about. Even PMOs that have existed for some time may benefit by revisiting these two steps, especially when there is continued reluctance to buy into the services that the PMO can offer. This workshop presents information that every PMO Director should consider BEFORE beginning a PMO implementation.

Who should attend

The workshop will benefit anyone who is involved in a PMO implementation: PMO director or manager, PMO Sponsor, PMO staff, Functional Managers and Executives with project responsibility, Portfolio Managers, and anyone who uses projects to execute Business Strategy.

Learning Objectives – Understand the following:

- Types of PMO
- Typical PMO functions
- Managing People, Process and Tools
- Common reasons for PMO failure
- How the PMO creates change
- Who is impacted by the PMO
- Reasons for resistance
- Organizational Adoption (OA) planning
- PMO success depends on relationships
- Why every PMO needs a PMO charter
- Role of the charter in OA
- Creating a charter

Workshop Information

- **Duration:** ½ day

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- **Typical class size:** 6 or more attendees
- **Participants receive:**
 - PMP®-certified instruction
 - Student Guide
 - Certificate of Participation
 - 3 PDUs / Contact Hours in project management education
- **Course I.D. Number:** 7050

Learning Approach

- A highly experienced instructor will use an interactive lecture format, group discussions and other techniques to drive home the essential points of this material
- We will build on your prior experience in this topic, while providing you with a structure and vocabulary to use in future projects.
- You will receive a Student Guide which will help you follow the material, take notes and retain what you learned so that you can apply it on your job.

Why should I take this workshop?

- ***Project Management Office: Agent of Change*** presents unique insights into why PMO implementations fail and steps to take to make your PMO implementation a success. Attendees should be able to make immediate use of the practical steps presented in this workshop.
- Take this workshop and learn what you can do to ensure that your PMO is fully accepted by all major stakeholders.
- Learn what you can do to enhance the Business Value that the PMO delivers.

Cost and Availability

We can arrange onsite training to suit your requirements. See our website for the latest pricing information:

<http://www.cvr-it.com>

Licensing

This workshop is available under license to qualified Training Providers. We deliver a full set of courseware materials including instructor slides, instructor manual and student guide. Train the Trainer instruction is available to ensure that all providers adhere to the same high level of course delivery. For more information, contact us at info@cvr-it.com